Virtual Research Consultations

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Where are the students?

Missouri State Online

300+ Online Courses

Bachelor's Online Degree Completion

Certificate Programs (Undergraduate & Graduate)

Minors

13 Graduate Programs 100% Online

What are we missing for distance students?
One-on-one research assistance...

Needs & Uses

Software Needs:

Screensharing

VoIP/Conference Audio

Chat

Recording/Storage Capabilities

Ideas for Use:

One-on-one Research Consultations

Interlibrary Workshops

Faculty Instruction

Software Research

About join.me (Pro Subscription)

Video Conferencing*   One-Click
Scheduling

Mobile Apps   Personal
Link

Recording   Up to 50
Participants*

Presenter Swap   Free Audio
Conferencing

Requesting a Virtual Consultation

Help

Ask A Librarian

Consult

One-on-one research help for students, faculty, and staff. In-person or virtual.

Please select your preferred consultation mode*

○ Virtual   ○ Face to face

start meeting

- using your personal link
- using one-time code

join meeting

enter code

Put the me in join.me

A personal link makes meeting with you a breeze.

edit link

https://join.me/JessicasPract...

A personal background makes you unmistakable.

edit background

upcoming   history   recordings   reports

schedule a new meeting   (UTC-06:00) Central Time (US & Canada) ▾

No upcoming meetings.

Schedule from Outlook! **Download Outlook Plugin**
Requires Outlook 2010 or 2013 on Windows Vista, 7, or 8

Schedule from Google Calendar! **Download Chrome Extension**
Requires Google Chrome Browser

join.me/JessicasPracticeR...

Marketing

Library Website--News & Events

Library Social Media (FaceBook & Twitter)

Instruction Sessions

TA & GA Orientations

Digital Professor Academy Orientations

Showcase Presentations

Things to Consider for Improvement

Not compatible with screen readers

Microphone/headset needed

Works best with Firefox & Chrome

Student checklist (speakers on, what to click for audio)

Did the selection of materials (print/electronic) available at the library meet your research needs?

1 2 3 4 5

Not helpful ○ ○ ○ ○ ○ Very helpful

Did you learn research skills you think you will use again?

○ Yes

○ No

○ Not sure

Do you feel more confident in your ability to use the library's resouces?

1 2 3 4 5

Not confident ○ ○ ○ ○ ○ Very confident

Why did you choose a Virtual Research Consultation?

Distance student, just curious, etc.

Please rate your experience with Virtual Research Consultations.

Technology,scheduling, screensharing software used, etc.

1 2 3 4 5

Not good ○ ○ ○ ○ ○ Very good

Would you recommend the Virtual Research Consultation service to others? Why or why not?

Findings

...thus far

Virtual Research Consultation Survey

- Did the selection of materials (print/ electronic) available at the library meet your research needs?
- Do you feel more confident in your ability to use the library's resouces?
- Please rate your experience with Virtual Research Consultations.
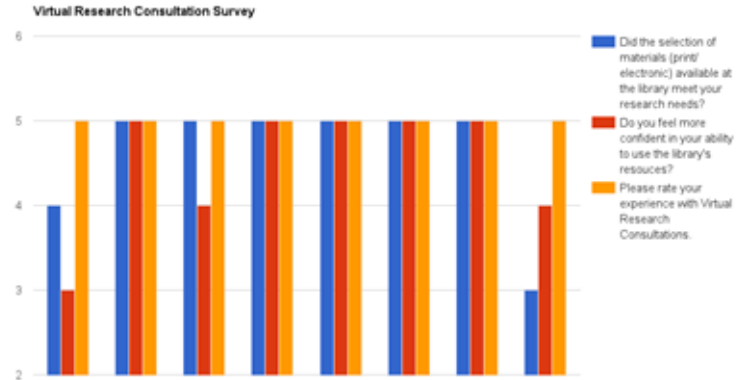
Additional Comments

"Yes! This is awesome. So much easier than having to go on campus. I have not done one in person before so I'm not sure how it compares, but by being able to see exactly how to search and getting the handout of all the sources we found was awesome. Totally user friendly. Will recommend and use again."

"I am 100% on-line grad student and while I have used the online library previously I wanted to improve my navigation for current research papers as well as future needs."

"YES.This was incredibly helpful. Jessica was able to show me how to maximize my searching to get the results I need to be successful. She was able to clarify the process for interlibrary loans and finding full text options. She was precise and concise with her answers and explanations which I appreciate both in terms of clarity and in the interest of time. I will use the skills we discussed and the worksheet she provided for me in the future. Thank you for your time! It was very helpful!"

Thoughts for the Future...

Additional marketing opportunities

Develop interlibrary trainings/demos/workshops

Expand faculty assistance

Explore video options

Increase number of presenters

References

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