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St. Louis Regional Library Network

presents

TECHNOLOGY EXPO 2

What's new for libraries in the technology world? Come see some of the new products and programs. There will be something for all types of libraries: academic, public, special, medical, and school. Session descriptions and information on speakers is inside. **Register early** because many sessions are hands-on in computer labs and registration is limited. Registration form can be found inside.

When: Wednesday **March 11, 2003**

Where: St. Louis University, Pius Library
                3650 Lindell Blvd. -St. Louis

Cost: **$12 member / $18 non-member** (this includes sessions, morning coffee, lunch, and parking

Schedule: 9:30– 9:45 a.m. – Registration
                9:45 – 10:30 – Session I
                10:45 – 11:30 – Session II
                11:30 – Noon – Free time to test technology or speak with vendors
                12:45 – 1:15 – Lunch and Speaker
                1:15 – 2 – Session III

Lunch: Catered by Russo's Gourmet Express
                Sandwich (turkey, ham or veggie), chips, cookie, drink

Speaker: **Shirley K. Baker**
"Libraries Today: Transitions and Transformations"

Shirley K. Baker is Vice Chancellor for Information Technology and Dean of University Libraries at Washington University in St. Louis. Her outside professional activities focus on the uses of technology and the management of content in higher education. She has helped form and serves on the board of the St. Louis Internet Access Consortium (SLIAC), which provides Internet2 access for area institutions. She was instrumental in the founding of MOBIUS, a resource-sharing consortium of Missouri academic libraries, and has led its Executive Committee. Baker is a co-author of the recent publication, *Collections & Access for the 21st-Century Scholar: Changing Roles for Research Libraries.* She also co-chairs an ACRL/ARL Task Force on Recruitment into the library profession.

Cyber-Plagiarism

From Texas originally, **John Gresham** graduated from Kirkwood High School in St. Louis. Following undergraduate and masters degrees in Biblical and Theological Studies at Wheaton College he went on to complete a PhD in Religious Studies at Baylor University and a Master of Library Science from University of North Texas. John Gresham has worked in the libraries of Baylor University in Texas, Sterling College in Kansas, and Franciscan University of Steubenville in Ohio. At Steubenville, he also taught part-time in the Theology Department. John Gresham currently serves as Library Director at Fontbonne University, and also teaches Theology courses for the Paul VI Institute and for Kenrick-Glennon seminary.

"Cyber-Plagiarism," is the problem of students using Web sites, online databases and digital paper mills to plagiarize. Both cultural and technological reasons behind this increasing problem will be noted. A number of possible responses will be described which cover such areas as policy, education, detection and plagiarism-proof assignments. Special attention will be given to the role of libraries and librarians in combating cyber-plagiarism. The session will be interactive, with opportunities for participants to share their own experiences and solutions.

Centurion

Jake Carey, Senior Sales Representative Centurion Technologies, has been a salesman for Centurion Technologies for approximately 2 ½ years. Approximatley 6 months ago he was promoted from salesman to Senior Salesman. He has a background in public speaking and public presentations.

We do have two separate products. We have the Centurion Guard (Which is the hardware product) and we have DriveShield that is completely software based. DriveShield was developed for laptops because there is no room for hardware but because it was so popular we went ahead and developed a desktop version.

The Centurion Guard has a lock and key and DriveShield has a password. Both products are network controllable through our Network Control License manager software that comes free with either product. The Centurion Guard offers a little more protection as it protects the floppy drive and has a lock and key.

Marco Polo

Sandra Blanco is the Associate Director ath the Regional Professional Developmnet Center at CDS.
The state of Missouri has signed a comprehensive agreement to roll out the Marco Polo Professional Development Program statewide to all interested libraries.

MARCO POLO program provides no-cost, standard-based Internet content for the library, K-12 teacher and classroom. Online resources include links to top sites in many disciplines, professionally developed materials, and powerful search engines.

QuestionPoint

Judy Pask is Librarian/Trainer for Missouri Library Network Corporation. Recent workshops she has taught include OCLC FirstSearch, Exploring Virtual Reference Service, and Customer Service (for Libraries) in the 21st Century. Prior to joining the MLNC staff in January 2002 she was head of the Undergraduate Library at Purdue University and coordinator of user instruction.

QuestionPoint, the Collaborative Reference Service

Abstract: In a world where so many patrons have turned to the web for fast, "good enough" answers, how can libraries respond? Learn more about QuestionPoint, the collaborative reference service jointly developed by OCLC and the Library of Congress. Completely hosted at OCLC this virtual reference system software is available at reasonable price for use by all librarians in your institution or local consortium. QuestionPoint software enables libraries to:

- Link from any library web page to a customizable question-asking service including: *e-mail reference, forms for patrons to submit questions and chat*

- Respond to, *track and manage reference questions* from patrons via the Web

- *Refer unanswered questions to other libraries* based on availability and expertise.

- *Refer still-unanswered questions to expert resources* through a global web-based network in which an automated "request manager" routes questions from one library to another

- *Search a global knowledge base* of previously asked and answered reference questions.

Virtually Missouri and the Missouri Digitization Planning Project

Blythe Cermak is the Digitization Program Manager with the Missouri Library Network Corporation (MLNC). In this position she has primary responsibility for the promotion, training and support of the Missouri Digitization Planning Project and the Virtually Missouri website (www.virtuallymissouri.org).
Blythe is the former Visual Librarian of Hellmuth, Obata + Kassabaum, Inc., (HOK) a global architectural firm headquartered in St. Louis. In her nearly 15 years at HOK, she was part of the transition from a film-based archive of architectural imagery and photography to the development and maintenance of a visual database coordinated with a database of project information. Blythe also worked with media relations, special events and exhibits featuring HOK and community requests.

Virtually Missouri and the Missouri Digitization Planning Project
The purpose of the Missouri Digitization Planning Project (MDPP) is to coordinate access to digital collections and exhibits created by the cultural & scientific heritage institutions of Missouri. The project brings together representatives from the archive, historical and genealogical society, library and museum communities. The Missouri Digitization Planning Project provides education on digitization issues and techniques through conferences and workshops; these forums also provide an opportunity for institutions to learn and to get to know each other. The Virtually Missouri website provides centralized access to the digitized collections of Missouri institutions for non-commercial, personal or research use.

Troubleshooting 101

Bruce Gates is part of the technical support staff of the Lewis and Clark Library System. He provides support for videoconferencing service, provides tech support for system's network, presents the PC trouble shooting class, assists staff with set up for CE training, acts as site captain for LTA Illinois classes.

This class demonstrates the basics of maintaining a PC. Topics demonstrated include: a brief introduction to the desktop, what to do about problems, printers and barcode wands, and typical system maintenance procedures.

eBooks–Net Library

Judy Pask is Librarian/Trainer for Missouri Library Network Corporation. Recent workshops she has taught include OCLC FirstSearch, Exploring Virtual Reference Service, and Customer Service (for Libraries) in the 21st

netLibrary: Experience eBooks via the Internet
netLibrary is a division of OCLC and the leading provider of electronic books (eBooks) to libraries. eBooks are full-text electronic versions of published books that library users can search, borrow, read, and return over the Internet. Purchasing a netLibrary title is just like providing access to a printed book, i.e. you pay for it once, but you don't store it, shelve it, or check it out and yet your library customers can access an eBook anywhere, anytime! The presentation will include a brief overview of netLibrary and hands-on with the new shared collection, MLNC Collection One, being built for the exclusive use of Missouri Library Network Corporation members. Details about MLNC Collection One are available at
http://www.mlnc.org/Products/ElectRef/netlibrary/netlibrary.html

MOBIUS

Per Almquist is the Associate Librarian for Public Services and Research at Covenant Theological Seminary. In this capacity he serves the Bridges cluster of MOBIUS as the chair of the site coordinators as well as representing the cluster on the state-wide level
James Pakala is Library Director at Covenant Theological Seminary, St. Louis, and a member of the MOBIUS Executive Committee. In 2002 he was chair of the MOBIUS Conference Planning Committee, continues to serve thereon, and was a member of the ad hoc committee to develop the MOBIUS handbook for conference planning. Serving as a library director in Pennsylvania until 1991, Jim received his library degree from Drexel University and holds two other graduate degrees. He has served on the MLA Board and in diverse library consortia.

"The Scoop on MOBIUS"!

MOBIUS, the Missouri Bibliographic Information User System, is widely known as a consortium emerging with remarkable success in Missouri over the past few years. This presentation is for everyone, because it offers both a sweeping portrayal of MOBIUS and a look at very recent developments that include such possibilities as cooperative collection development, new enhancements for both patrons and staff, and broadening of affiliation beyond academic institutions. Ample time for Q&A is included.

MOREnet

Jeanne Sullivan has been a Program Manager for the Missouri Research and Education Network (MOREnet) since 1995. She manages the REAL Program that provides Internet connectivity and related services to Missouri Public Libraries as well as access to a number of full text online resources. The REAL Program is funded through state appropriations administered by the Missouri State Library. Jeanne holds a Bachelors of Science degree in Business Administration and a Masters of Arts in Library Science. Before coming to MOREnet, Jeanne worked in reference services at Westminster College and Stephens College libraries.

MOREnet will give an overview of the MOREnet system and then present their online database resources. These databases include EBSCOhost, Gale DISCovering collection, Gale Business and Company Resources, Newsbank, Finding Missouri:our History and Heritage and eThemes.

Internet policies, filters, limited access
George Durnell is Assistant Director of St. Louis County Library and chairman of the Fair Use Committee, which oversees Internet and computer use policy. He is a graduate of the University of Illinois Graduate School of Library Science and has been with SLCL since 1971.
Bill Rodgers, Senior Manager for Information Technology Services at SLCL and member of the Fair Use Committee, is responsible for all technical aspects of the Library's computer services. Bill has an MLS from the University of Missouri. Before coming to SLCL in 1998, Bill worked in a similar capacity at Lewis and Clark Library System in Edwardsville, IL.

George and Bill will discuss SLCL's approach to providing Internet service to children through Guided Access workstations that use a web browser specifically designed for children.