

# NETnews

St. Louis Regional Library Network

April 1998 Volume 10 Number 8

## NETWORK COUNCIL

### President

Doris Beeson  
(Large Academic)  
Saint Louis University  
Pius XII Library  
3650 Lindell Blvd.  
St. Louis, MO 63108-3302  
977-3087 FAX 977-3108  
email beesondj@slu.edu

### Vice-President

Jill Gordon  
(Special)  
St. Louis Zoo Library  
Forest Park  
St. Louis, MO 63110  
781-0900 x319 FAX 647-7969  
email GORDON@STLZOO.ORG

### Treasurer

Ellen Eliceiri  
(Small Academic)  
Eden-Webster Libraries  
475 E. Lockwood Ave.  
St. Louis, MO 63119  
968-6951 FAX 968-7113  
email eliceiri@library2.websteruniv.edu

### Secretary

Charlotte Hanselman  
(Private School)  
CBC High Library  
6501 Clayton Rd.  
St. Louis, MO 63117  
721-1200 x3030 FAX 721-2471  
email jhans@stlnet.com

## NETWORK CONTACT

Bernyce Christiansen  
SLRLN  
9425 Big Bend  
St. Louis, MO 63119  
965-1305 FAX 965-4443

## COMING EVENTS

### April 21st Workshop

Diane Johnson is back to do another workshop for us. This workshop about customer service is being held at LCLS Headquarters. This is located about 50 min. from highway 270 and 44 or 40 or 70. Complete directions and map will be FAXed to you after registration. Complete information is enclosed, please copy and post for others in your library.

### ANNUAL DINNER PROGRAM

Join us for a chance to socialize with other area librarians. The behind-the-scenes look at costume design should be interesting and informative. Complete information is enclosed. Please copy and post for other librarians at your library.

### CD's, Webs and Collaboration

This is a two day workshop on technology. Inside you can find a complete description of this program.

### Cooperative Purchasing Manual

The new manual will be mailed with the next issue of NETnews. Watch your mail.

### Directory of Libraries in the St. Louis Area

All copies have been mailed. If you forgot to order yours...do so soon before we run out of copies.

**St. Louis Regional Library Network  
Proposed Budget for Fiscal Year 1999  
July 1, 1998 - June 30, 1999**

**Income:**

Dues	14000
Interest	1250
InfoPass/ALA	1000
Route A delivery	1000
Advertising/Netnews	150
Directory	500
<b>Total</b>	<b>17900</b>
From cash reserves	<u>2000</u>
	<b>19900</b>

**Expenses:**

Copy Machine	1000
Phone	1300
NETnews	2000
Bkkeeping/Taxes	4700
Admin/membership	5900
Info/free copies/del A booklets	1000
Printing forms etc.	
Supplies/postage/repair	2000
Workshop co-sponsor	2000*
<b>Total</b>	<b>19900</b>

\*\*A new copy machine will probably be needed for the network administration, a maximum of \$9000 to buy a machine or money to lease a machine will come from cash reserves.

\*Workshop co-sponsor fees to come from capitol expense contingency fund.

This proposed budget will be discussed at the Annual Dinner, April 29, 1998 at 5:00 p.m. - Webster University (Alumnae House). You may attend the business meeting without remaining for the dinner at no cost. Questions? Call Bernyce (965-1305), or your Council Representative.

# New Paradigms for Customer Service

---

April 21, 1998  
9:00 a.m. - 3:30 p.m.  
LCLS Headquarters

\$20 per  
person

Box lunch  
provided

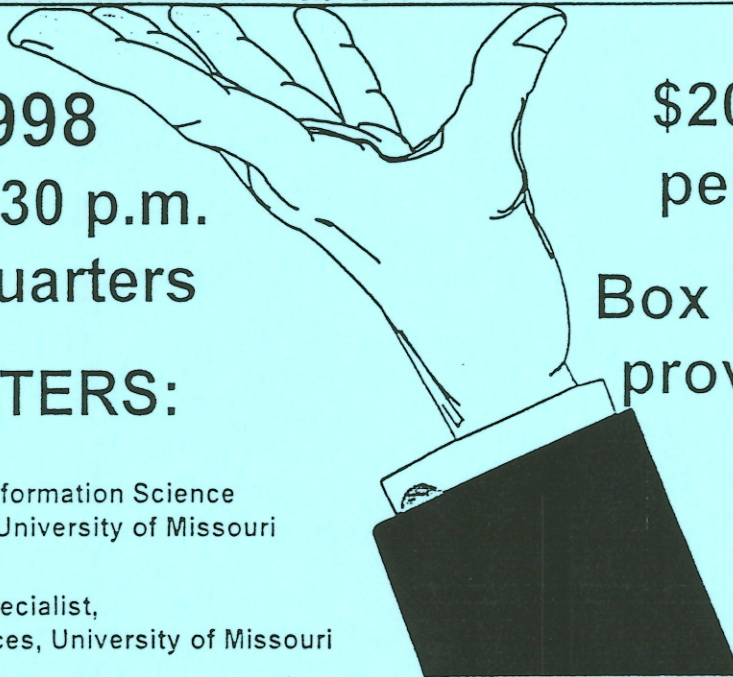
## PRESENTERS:

Diane Johnson

Adjunct Faculty, School of Information Science  
and Learning Technologies, University of Missouri

Teri Hartman

Senior Health Information Specialist,  
Integrated Technology Services, University of Missouri



*New paradigms for customer service go beyond friendly smiles and good eye contact. The online environment profoundly effects both customer expectations of information service and the librarians' role in delivering that service.*

*In this workshop you'll learn how to position your library service, how and when to use value-added service, and the fine art of continuous assessment of customer needs.*

Co-sponsored by LCLS Headquarters and St. Louis Regional Library Network

---

## REGISTRATION FORM

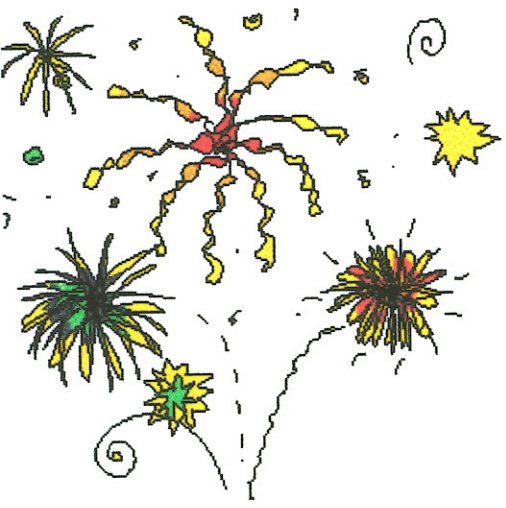
Name \_\_\_\_\_ FAX: \_\_\_\_\_

Library \_\_\_\_\_

Map and directions will be FAXED with confirmation of registration (if you do not have a FAX registration confirmation will be mailed).

Send registration form and fee (\$20 per person, member; / \$30 non member) (check payable for SLRLN) to Bernyce Christiansen, SLRLN, 9425 Big Bend Blvd., St. Louis, MO 63119. **DEADLINE: APRIL 14th**

Libraries who must wait for checks to be processed mail your registration with a note check is to follow.



**ST. LOUIS REGIONAL LIBRARY NETWORK'S**

**ANNUAL DINNER**

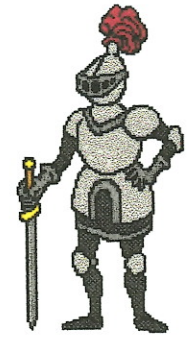
**Webster University - Alumnae House**

**April 29, 1998**

**5:00 Business Meeting - Social Hour**

**6:00 Dinner Buffet**

Honey Pecan Chicken - Roasted Salmon - Pasta Primavera  
Salad - Roasted Vegetables - Assorted Biscuits  
Assorted Cheese Cakes



**7:00 "World of Costume Design"**

Dottie Marshall Englis is the Head of the Design and Technical Program for the Conservatory of Theatre Arts where she is a full professor with her discipline specialty in the field of costume design. Dottie serves as the resident designer for the Repertory Theatre of St. Louis where she has designed over thirty shows and has also designed costumes for STAGES production of Meet Me in St. Louis.

Dottie will outline the process the costume designer uses to create show designs and discuss the considerations that must be made. She will also take the audience through the steps the costumes make form the design idea through shopping, fittings, dress rehearsal to the final designs on the actors opening night.



**Deadline : April 22, 1998**



**REGISTRATION FORM**

Name: \_\_\_\_\_ FAX: \_\_\_\_\_

Library: \_\_\_\_\_

Please mail with check for \$25 (member) or \$30 (non-member) to SLRLN, % B. Christiansen, 9425 Big Bend Blvd., St. Louis, MO 63119.

**Libraries who must wait for checks to be processed mail your registration with a note check is to follow. Confirmation and directions will be faxed to you.**

**Illinois School Library Media Association Summer Workshop**

# CD's, Webs and Collaboration:

How technology and learning models fit together with curricula content to weave a new tapestry for the Librarian's role in student research.

The ISLMA Continuing Education Committee has arranged for a special course which focuses on the. Two sections, offered in early August will be taught in two separate locations by Susan Dahl from Fermilab Lederman Education Center. The course may be taken for 1 hour of credit from Aurora University.

Course Description:	Review and application of theoretical and practical considerations in teaching information skills within the context of the content areas and the electronic environment.
Course Objectives:	Examine basic concepts. Review relationships. Understand theory of teaching/learning information skills. Apply learning by developing a teaching unit.
Class Schedule	Two sections, each 2 days at separate locations. (See Registration for locations)
First Section:	August 3 - 4, (Monday and Tuesday)
Second Section:	August 6 - 7, (Thursday and Friday)
Day One	8 A.M.-5 P.M. Cover definitions, theories, examples
Assignment:	Participate in discussion. Examine models in print and on-line
Day Two	8 A.M.- 5 P.M. Develop sample teaching unit.
Assignment:	Examine & evaluate resources. Present project to group. Critique projects. Plan implementation.
Requirements:	Work with others to develop a group project for teaching information skills. Course work completed during classtime is a requirement for college credit.
Instructor:	Susan Dahl
Office:	Fermilab Lederman Education Center
Phone:	630-840-3094
Office Hours:	8 A.M. - 5 P.M.
Contact Hours:	16
Semester Hours:	1

**DRAFT**

Each section is limited to 25 people. Librarians, computer technologists, teachers and administrators are welcome. Attending in teams in highly recommended.

To register complete the form below

Registration Fee: **\$85.00 (check payable to ISLMA)**  
Graduate credit is an additional **\$45.00 ( A separate check payable to Aurora University for \$45.00)**  
Fee includes a light lunch each day.  
Deadline to receive form with a check is July 1, 1998

Name: \_\_\_\_\_  
Home Address: \_\_\_\_\_  
City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_  
Home Phone \_\_\_\_\_ e-mail \_\_\_\_\_  
School Name and District \_\_\_\_\_  
School Address: \_\_\_\_\_  
City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_  
School Phone:(for contact prior to summer break) \_\_\_\_\_

Circle the section in which you are enrolling.

August 3-4	Location:	Lincoln-Way High School address...New Lenox, IL Contact for Directions: Catherine Perry 815 729-3345 x100
August 6-7	Location:	Lewis & Clark Library System 425 Goshen Road, Edwardsville, IL Contact for Directions: Susan Lucco 800 800-642-9545

Mail registration (one check for \$85.00 or two checks, one for \$85.00 and one for \$45.00 if applying for graduate credit)(to: \_\_\_\_\_  
ISLMA Summer Workshop  
CD's Webs and Collaboration  
P.O. Box 598  
Canton, IL 61520

**INFO-PASS forms:**

.25 each - \$25.00 Pkg of 100  
or  
18 forms for \$5.00

**INFO-PASS UPDATE**

**REVISIONS**

St. Charles County Community College  
OA: Ying Li

**ST. LOUIS REGIONAL  
LIBRARY NETWORK**  
% Bernyce Christiansen  
9425 Big Bend Blvd.  
St. Louis, MO 63119  
(314) 965-1305

NETnews is published nine times a year by the St. Louis Regional Library Network to report on Network activities, meetings, and items of interest to the membership and wider library community.

News, reviews and comments are welcome. Send information to Bernyce Christiansen, 9425 Big Bend Blvd., St. Louis, MO 63119. You may call Bernyce at the SRLRN office, (314) 965-1305.

A copy of NETnews is sent to each member. Nonmember subscriptions are \$30/year.

Acceptance of an advertisement does not imply endorsement of the product or service by the St. Louis Regional Library Network.

---

St. Louis Regional Library Network  
c/o Ursuline Academy Library  
341 S. Sappington Road  
St. Louis, MO 63122

---

Non-Profit Org.  
U.S. Postage  
PAID  
St. Louis, MO  
Permit No. 4361

**DATED  
MATERIAL**